

The Eligibility Criteria, Enrolment and Clearance procedures for passport holders of the Kingdom of Thailand using the automated immigration clearance in Hong Kong:

I. Eligibility Criteria

- a. Aged 11 or above;
- b. Holding a Kingdom of Thailand passport valid for at least 6 months;
- c. Has made visit(s) to the HKSAR for at least once in the past 12 months immediately before enrolment for the e-Channel service; and
- d. No adverse record in the HKSAR.

Enrolment is free of charge.

The Immigration Department of the HKSAR will reserve the right to refuse any application for an enrolment notwithstanding the applicant fulfils the above criteria.

[Note: A Thai visitor is not required to enrol under the new arrangement if he/she has already enrolled under the e-Channel Service for Frequent Visitors unless he/she has replaced/renewed his/her passport.]

II. Enrolment procedure

An eligible Thai visitor is required to enrol for the e-Channel service before he/she can use the e-Channels for immigration clearance.

- (i) Eligible Thai visitor can enrol for the e-Channel service free of charge at e-Channel Enrolment Offices located at the Hong Kong International Airport (after arrival counters), the Macau Ferry Terminal (before arrival counters) or the Immigration Headquarters.
- (ii) Upon enrolment, an eligible Thai visitor is required to present his/her Thai passport, sign an enrolment form and have his/her photograph and fingerprints taken.
- (iii) An eligible Thai visitor aged under 16 should be accompanied by a parent or legal guardian. (Note: Provision of documentary proof on relationship is not required.)
- (iv) Upon successful enrolment, a sticker will be affixed to the back of the Thai passport signifying that the Thai visitor has already enrolled for the e-Channel service. Subject to normal immigration requirements being met, the enrolled Thai visitor may use the e-Channel service till his/her

enrolled passport expires.

- (v) If there are any changes in the enrolment information, e.g. replacement or renewal of his/her passport, an enrolled passenger may update the changes in person at an Enrolment Office before continuing to use the e-Channel service.
- (vi) Enrolled Thai visitor may apply for cancellation of the enrollment by completing the cancellation form, which can be downloaded from the ImmD/GovHK website, and return it in person to immigration staff at any control points or at the e-Channel Enrolment Office in the Immigration Headquarters. Upon submission of the cancellation form, he/she is required to produce relevant documents for verification. The cancellation of enrolment is free of charge.

III. Clearance procedure

An enrolled Thai visitor can use the e-Channels designated for enrolled visitors at control points. The clearance flow is as follows:

- (i) The enrolled Thai visitor is required to place his/her Thai passport onto the document reader of the e-Channel.
- (ii) The document reader will read the bio-data page of the passport for retrieving the relevant information for record check. When the reading process has finished, he/she will be able to enter the-Channel. If no valid enrolment record is found, the Thai visitor will be advised to approach counters for immigration clearance.
- (iii) After entering the e-Channel, he/she will need to place the enrolled thumb or finger flat on the fingerprint scanner for verification of identity. After successful fingerprint verification, a landing slip containing the condition and the limit of stay will be printed (upon arrival only). The enrolled Thai visitor can leave the e-Channel after collecting the landing slip.